GLOBAL SERVICE RATES (2023)

CLAIMS ADJUSTING RATES

General Adjuster (Daily) - $165 per hour
General Adjuster (CAT) - $190 per hour
Executive General Adjuster (Daily) - $250 per hour
Executive General Adjuster (CAT) - $275 per hour

- *Executive General Adjusters are required for claims involving 5 or more buildings, 10 or more units total, 5 stories or greater, or where the initial combined reserve is greater than $500,000.*
- *General Adjusters are deployed on all losses where an EGA is not required.*
- *CAT rates revert to daily rates 120 days for new assignments received after 120 days post-storm.*

CONSULTING SERVICES RATES

Appraiser (delta <$250,000) - $200 per hour
Appraiser (delta >$250,000) - $250 per hour
Claims/Building Consultant - $275 per hour
Claims/Building Consultant (CAT) - $300 per hour
Senior Estimator - $200 per hour
Senior Estimator (CAT) - $225 per hour
Estimator - $125 per hour
Estimator (CAT) - $150 per hour

- *Senior Estimators are used on Building Consultant assignments or with specific approval otherwise.*

ADVANCED IMAGING RATES

Senior Imaging Specialist - $175 per hour
Senior Imaging Specialist (CAT) - $200 per hour
Imaging Specialist - $125 per hour
Imaging Specialist (CAT) - $135 per hour
Assistant Imaging Specialist - $90 per hour
Assistant Imaging Specialist (CAT) - $100 per hour

- *Senior Imaging Specialists are IRT certified.*
- *All Deft drone pilots possess necessary commercial Remote Pilot certificate from the FAA.*
- *Assistant Imaging Specialists may in some cases not carry a Part 107 license while serving as required spotters.*

EXPENSE REIMBURSEMENT

- *Deft will assess a $125 administrative fee per assignment for file intake, dispatch, and time & expense log audit.*
- *Mileage is billed at the current IRS rate of $0.655 per mile from mile 1 utilizing our consultant's home, primary office, or in the event of deployment a hotel or established physical address otherwise.*
    - *There will be no charge for CAT deployment mobilization.*
    - *Should Deft choose to bring in a consultant from another market to handle any assignment, mileage/drive time will be capped at 200 miles.*
    - *Consultants to carpool where possible on multi-day, multi-consultant inspections.*
- *Drive time will be billed at a set rate of $75 per hour for daily assignments.*
- *Mileage and drive time will be billed at a combined $90 per hour during CAT deployments.*
- *Virtual tours billed at $0.025 per square foot.*
- *Approved travel expenses, ladder assists, measurement/weather reports, official reports, parking/tolls, postage/shipping, and approved rental equipment will be billed at cost.*

CONDITIONS

- *The Deft Group bills exclusively on a time and expense basis.*
    - *Time billed in 3-minute (reflected on time log as 0.05 hours) minimum increments.*
    - *Deft will provide detailed activity and expense log in support of its invoices unless billing is less than a pre-approved range.*
- *The Deft Group invoices its clients on 60-day intervals should daily assignments take longer than 60 days to complete.*
    - *This interval is reduced to 30 days during CAT deployments*
- *Deft will revert from CAT to daily rates for any assignment received more than 120 days after a CAT event.*
- *Cancelled assignments billed at $175 or based on amount of work completed at time of cancellation, whichever is higher*
- *We request invoices be paid upon receipt.*
- *Deft reserves the right to apply interest to invoices not paid within 30 days of due date.*
- *Service rates to be reviewed bi-annually; increase not to exceed 5% unless mutually agreed upon by both parties.*